

Approving Registrations (ONLINE & OFFLINE Payments)

Contents

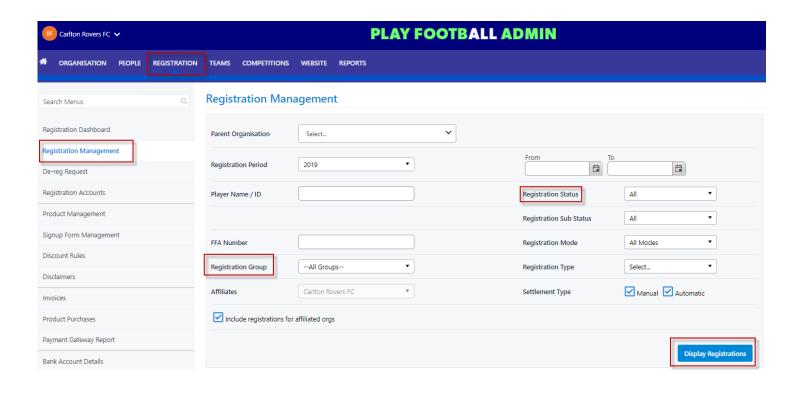
Managing Participants within your club	1
Pending Registration - example	4
Finding Awaiting Payment – Participants	5
Accepting OFFLINE payments - 'Awaiting Payment' Participants	6
Cash Payments	6
Manual Card Payments (Admin Portal)	7
Manual Card Payments (Participant Portal)	8
	9
	9
	9
Changing Registration Status – Approval Required	
Status Colour's	11
Reports	11

Managing Participants within your club

Menu: Registration > Registration Management

Registrations will start to come through the 'Registration Management' section. Registrars can filter through the different fields available under Registration Management.

Click 'Display Registrations' to present the registrations.



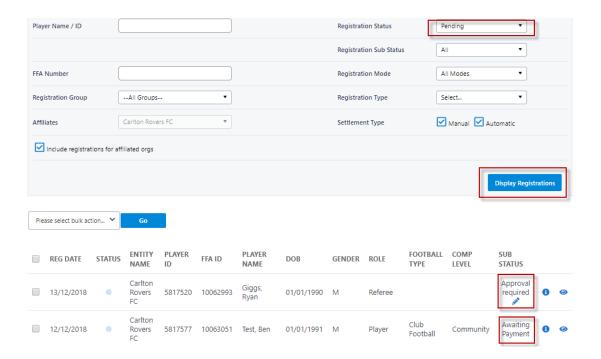
FIELDS	REGISTRATION MANAGEMENT		
Parent Organisation	Clubs Parent Organisation = Association the Club belongs to		
	Associations Parent Organisation = Member Federation the Organisation		
	belongs to		
Registration Period	Registration Period is used to define both the duration of a player's		
	registration and the window of time in which administrators will be able		
	to register players		
'From' & 'To'	Date range that can be set to specify Registrations		
FFA number	FFA numbers can be used to search for individuals		
Registration Groups	Club Football – Winter Football		
	Non-Club Football Players – Social/Summer/Futsal		
	Programs – SAP/ MiniRoos/ Kick-off		
	Non- Playing Roles – Club Officials/ Volunteers		
	Futsal State – Futsal State		



FIELDS	REGISTRATION MANAGEMENT
Registration Status	Active – Participants that have been 'Approved' Pending - Participants 'awaiting payment' or 'awaiting approval' De-registered – Participants that have been made active & are unregistering from the 'Registration Product' they had purchased Declined – rejecting a Registration before it's been 'Approved' Suspended – Participants carrying a suspension Cancelled – Participants who have cancelled their registration Require Clearance – Participants with a WWC or ITC associated to their registration NOTE: FFA advises that participants should only be made 'Active' when fees have been received by the Club in FULL
Registration Sub Status	Approval Required – Approval required WWC – Working with Children Check Wait listed – Participants who have registered to a product that has reached capacity set on a specific product Awaiting Payment – Participants with outstanding payments (offline payments)
Settlement Type	Manual – Participants paying offline Automatic – Participants paying online



Pending Registration - example



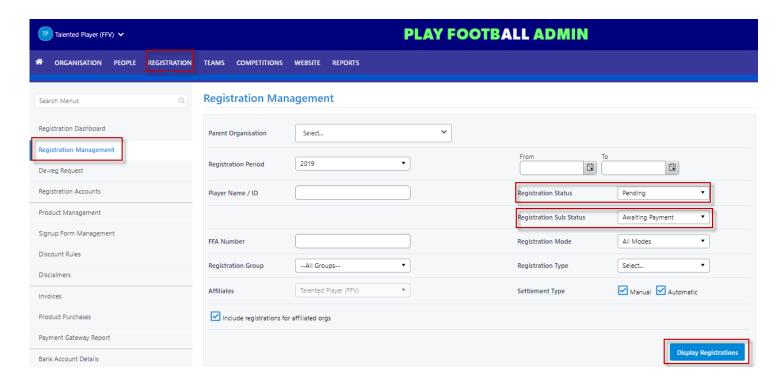
- Filter your search if you require a specific requirement. i.e. Registration status
- 'Awaiting Payment' status participants will need to have their registration marked as "PAID"
 Note: participants will need to be 'Awaiting Approval' before they can be approved, the following message will appear if a participant is 'awaiting payment' and is trying to be approved without the payment being made.
- To approve the registration, the individual must have an 'Awaiting Approval' status.
- Attempts to approve those with an awaiting payment status will result in an error (see below).





Finding Awaiting Payment – Participants

Menu: Registration > Registration > Registration management > filter, Registration Status = Pending, Sub Status = awaiting Payment



- Results returned will display ALL Participants who have outstanding payments
- Once Clubs have received Payments in FULL, Participants can be Marked as paid



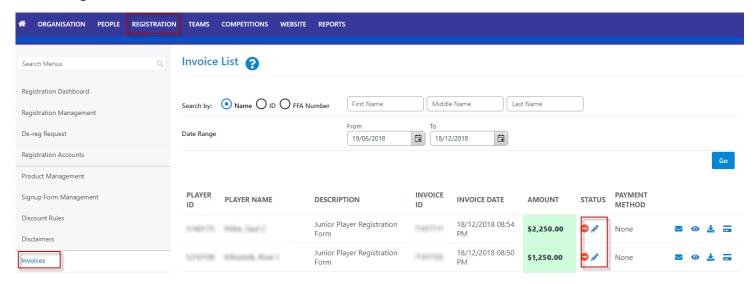


Accepting OFFLINE payments - 'Awaiting Payment' Participants

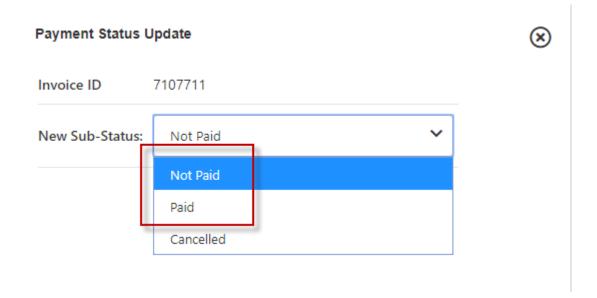
• Participants that are making offline payments can either make cash payments or card payments to the Club administrator after they have submitted their registration

Cash Payments

Menu: Registration> Invoices



- **Select the 'edit'** option in the 'status' column for the Participant you are wanting to mark the payment against
- Payment Update screen will appear
- Select 'PAID' (if you have received their PAYMENT)
- Participant will now have a 'Approval Required' status



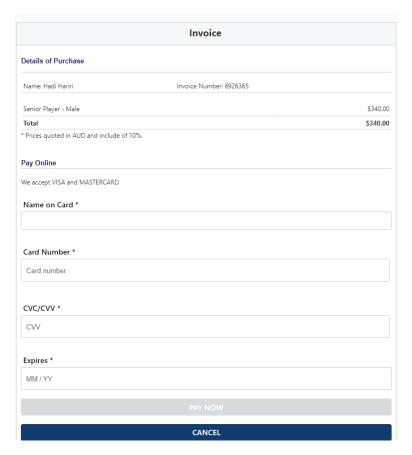


Manual Card Payments (Admin Portal)

Menu: Registration > Invoices

PLAYER ID	PLAYER NAME	DESCRIPTION	INVOICE ID	INVOICE DATE	AMOUNT	STATUS	PAYMENT METHOD				
482564	Fattley, Stephanie N	Senior Player - Female	6908771	12/06/2018 09:29 PM	\$330.00	0/	Offline - Cash	lacksquare	②	Ł	
478323	Jovanovic, Aleksandar	Senior Player - Male	6906216	29/05/2018 09:44 AM	\$340.00	0/	Offline - Cash	lacksquare	@	Ł	
435618	B Hariri, Hadi	Senior Player - Male	6926370	15/05/2018 10:50 AM	\$346.12	0/	Online - Credit Card	$\mathbf{\sim}$	0	Ł	
435618	B Hariri, Hadi	Senior Player - Male	6926365	15/05/2018 10:45 AM	\$340.00	O /	None	<u></u>	0	¥	=

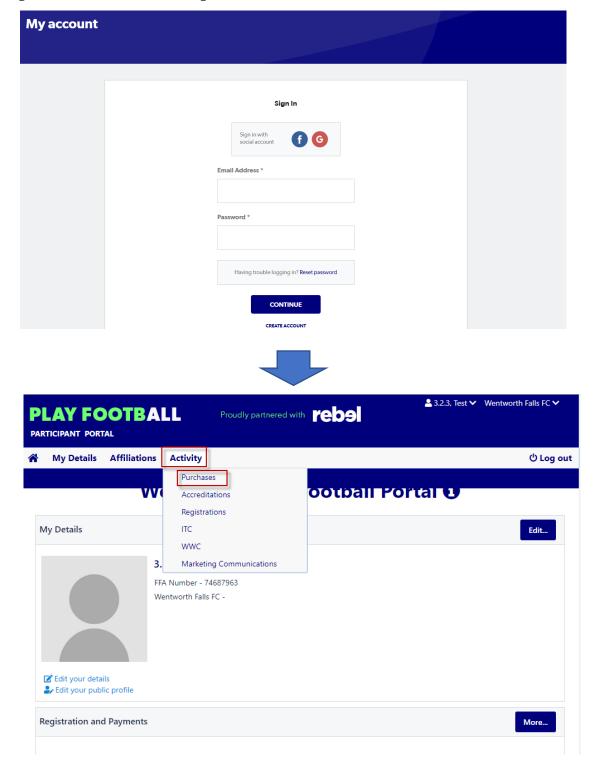
- Clubs accepting Offline Payments that have participants looking to now pay with a Card can do so
- Locate the Participant **Registration**> **Invoices**
- Against the Participant Select the 'Card' icon
- Payment Box will appear
- Enter in the Participants Card details
- Select 'Pay Now'
- An Invoice will be sent to the Participants listed address
- Participant will now have a 'Approval Required' Status





Manual Card Payments (Participant Portal)

- Participants that have selected 'Submit & Pay Later' can sign into their Participant Portal and make Manual Card Payments
- Participants can sign in here >>>>> https://account.footballnetwork.com.au/
- Using their 'Football Account' Login Details







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PARTICIPANT PORTAL

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Outstar	nding Payments	My Purchases				
INVOIC	E INVOICE DATE	DESCRIPTION	ENTITY	DUE DATE	AMOUNT	
540130	Aug 22, 2016	Test NPL	FFA Test Club		\$38.00	⊙ ₹
459568	Aug 3, 2015	2015 Test Fee	FFA Test Club		\$21.00 PAY	NOW S



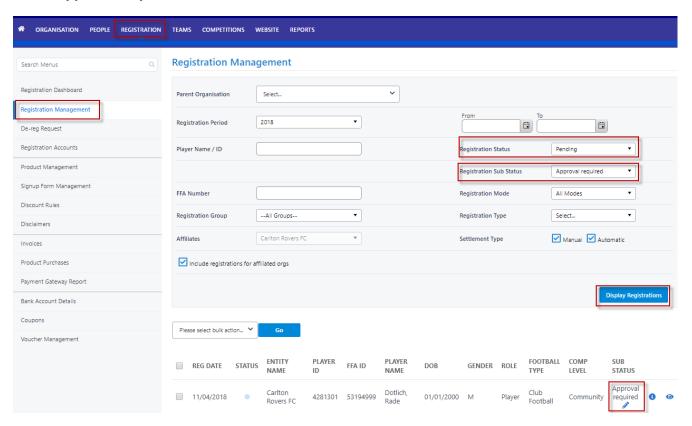
	Invoice
Details of Purchase	
Name: Hadi Hariri	Invoice Number: 6926365
Senior Player - Male	\$340.00
Total	\$340.00
* Prices quoted in AUD and include of 10%.	
Pay Online	
We accept VISA and MASTERCARD	
Name on Card *	
Card Number *	
Card number	
CVC/CVV *	
CVV	
Expires *	
MM / YY	
	CANCEL



Changing Registration Status – Approval Required

- Participants can only have a status made 'Active' when a payment has been made (OFFLINE or ONLINE)
- Participants making an <u>online</u> payment during their registration will appear as 'APPROVAL REQUIRED'
- Participants making an <u>offline</u> payment will appear as 'AWAITING PAYMENT' (Refer to accepting offline payments)

Menu: Registration > Registration Management > Filter- Registration status = Pending, Registration sub status = Approval required



- Registrars are to select the Participants they are wanting to APPROVE by checking the box next against the Participant
- Select 'APPROVE REGISTRATION' as the action





Status Colour's

Approved Participants will appear in 'green'



• Pending Participants will appear in 'Grey'



De-registered Participants will appear in 'sky blue'



Declined Participants will appear in 'Red'



Cancelled Participants will appear in 'black'



Reports

Menu: Registration > Registration Management > Filter search > Display Registrations

- Reports related to registrations can be generated by filtering your search
- Scroll down to the bottom of the returned results
- Download Detail report



